

# An exploratory study of factors related to effectiveness of Free/Libre Open Source Software teams

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<http://floss.syr.edu/>



# Our\* research question

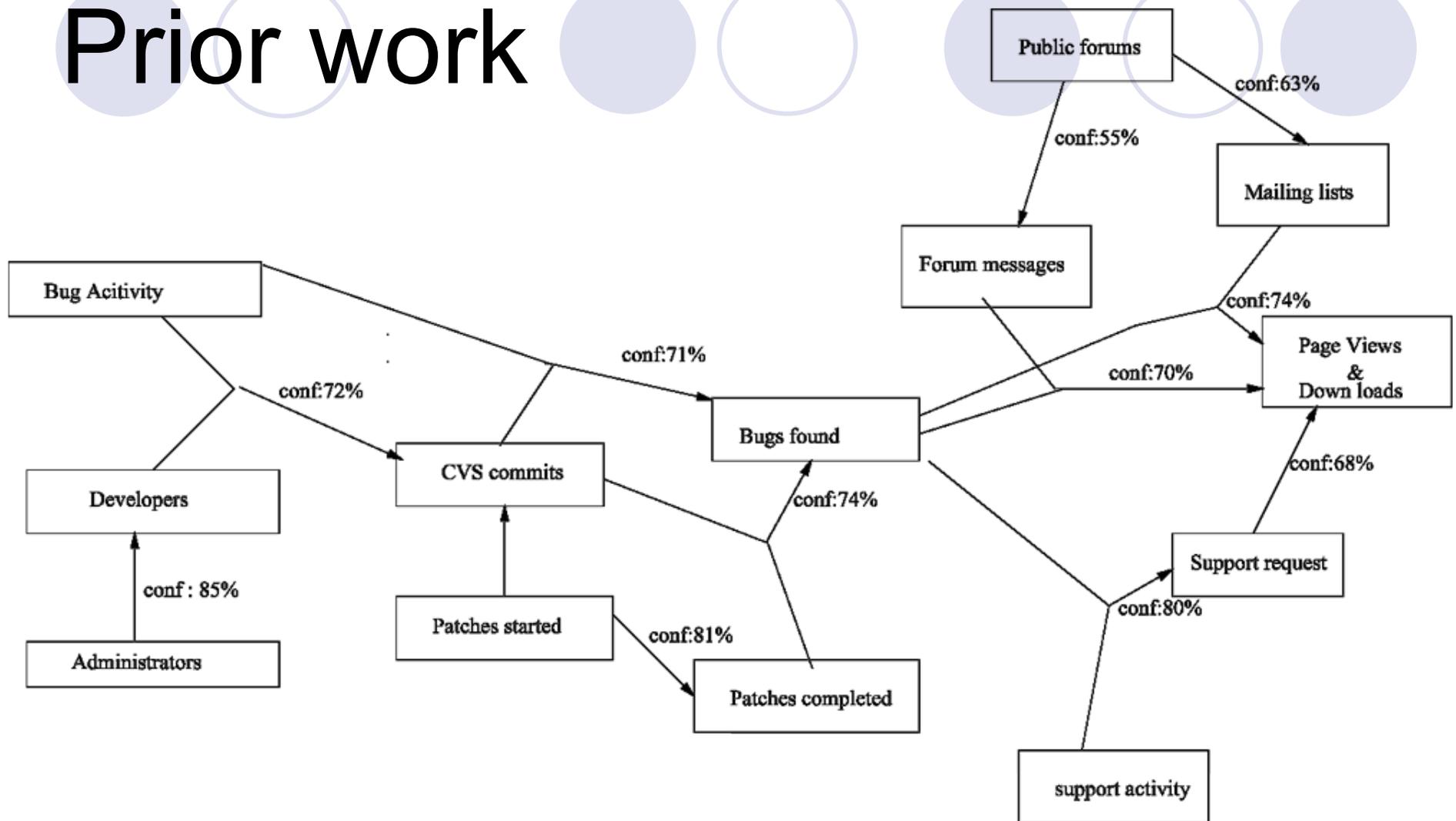
What work practices make  
some FLOSS teams more  
effective than others?

\* We = Kevin Crowston, Hala Annabi, James Howison, Chengetai Masango, Yeliz Eseryel, Kangning Wei and Qing Li  
Partially supported by US NSF Grants 03-41475 and 04-14468.

# Question for this paper

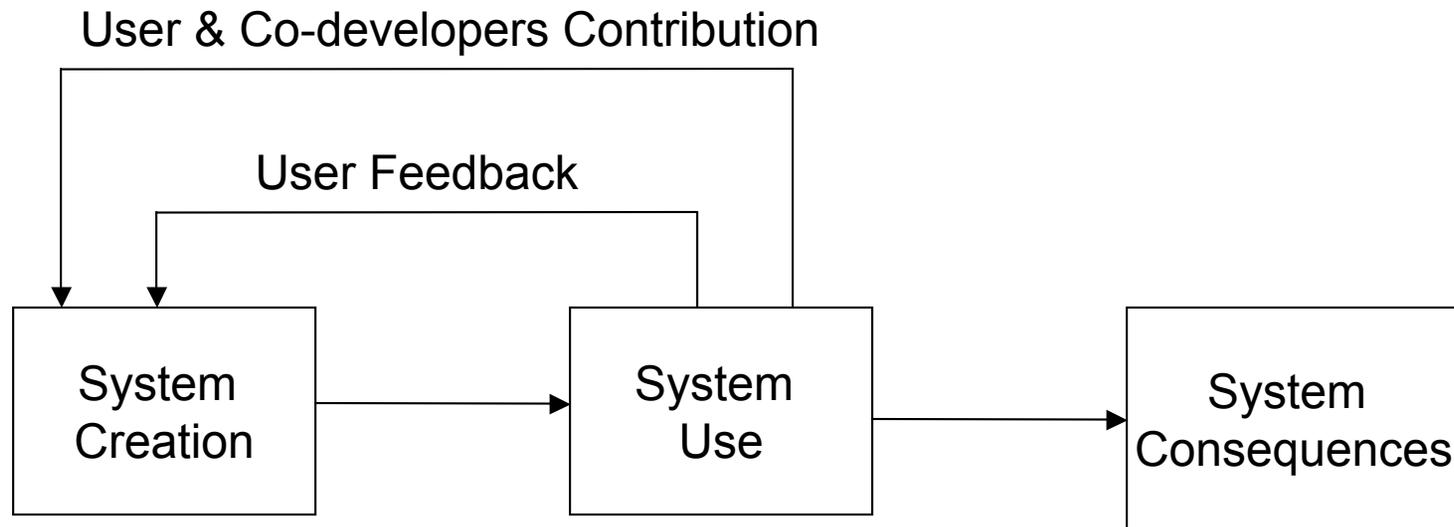
- What variables about the projects are associated with effectiveness?
- What relationships exist among these variables (suggesting which practices are most important)?
- Which trends can we observe that are useful for further study?
- Which projects would be most informative for follow up study?

# Prior work



Source: Chawla, S., Arunasalam, B., & Davis, J. (2003). Mining open source software (OSS) data using association rule network (Technical Report No. 535). Sydney: School of Information Technologies, University of Sydney.

# Our success model

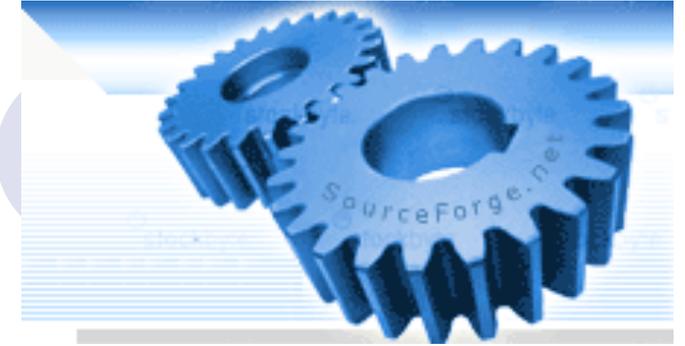
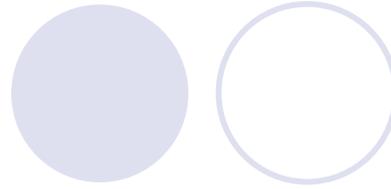


- Progress of process
- Number and frequency of releases
- Number of developers

- “Popularity”
  - Downloads
  - Page views

- Developer satisfaction

Data



# SourceForge.net Statistics

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Registered Projects: **98,294**

Registered Users: **1,046,676**

## Project: Compiere ERP + CRM Business Solution: Summary

[Summary](#) | [Admin](#) | [Home Page](#) | [Forums](#) | [Tracker](#) | [Bugs](#) | [Support](#) | [Patches](#) | [RFE](#) | [Tasks](#) | [Screenshots](#) | [News](#) | [CVS](#) | [Files](#) |

Smart ERP+CRM solution for Small-Medium Enterprises in the global market covering all areas from order and customer/supplier management, supply chain to accounting. For \$5-500M revenue companies looking for "brick and click" first tier functionality.



Project of the month for: [February 2004](#)

- Database Environment: [JDBC](#), [Project is a database abstraction layer \(API\)](#), [Oracle](#), [Sybase](#)
- Development Status: [5 - Production/Stable](#)
- Intended Audience: [Developers](#), [End Users/Desktop](#), [Customer Service](#), [Financial and Insurance Industry](#), [Information Technology](#)
- License: [Mozilla Public License 1.1 \(MPL 1.1\)](#)
- Operating System: [32-bit MS Windows \(NT/2000/XP\)](#), [All 32-bit MS Windows \(95/98/NT/2000/XP\)](#), [All POSIX \(Linux/BSD/UNIX-like OSes\)](#), [OS Independent \(Written in an interpreted language\)](#), [Linux](#), [Solaris](#), [Win2K](#), [WinXP](#), [Microsoft Windows Server 2003](#)
- Programming Language: [Java](#), [JavaScript](#), [PL/SQL](#)
- Topic: [Dynamic Content](#), [CRM](#), [ERP](#), [Accounting](#), [Point-Of-Sale](#), [Build Tools](#)
- Translations: [Chinese \(Traditional\)](#), [English](#), [French](#), [German](#), [Italian](#), [Portuguese](#), [Spanish](#)
- User Interface: [Gnome](#), [KDE](#), [Win32 \(MS Windows\)](#), [Web-based](#)

### Developer Info

Project Admins:

[jjanke](#)   

[kmpink](#) 

[sklakken](#) 

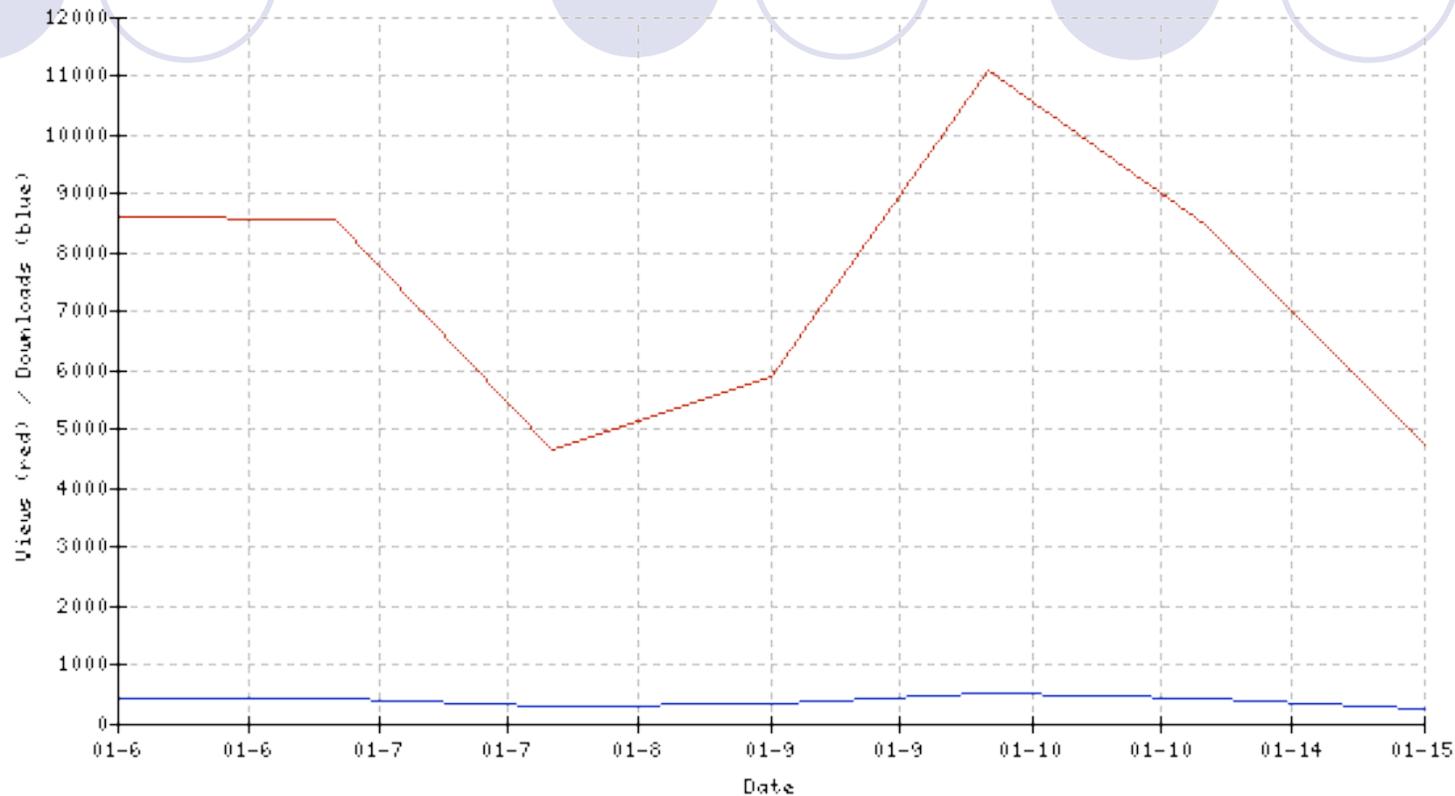
Developers: 41

[\[View Members\]](#)

## Usage Statistics

SourceForge.net Statistics: Compiere ERP + CRM Business Solution

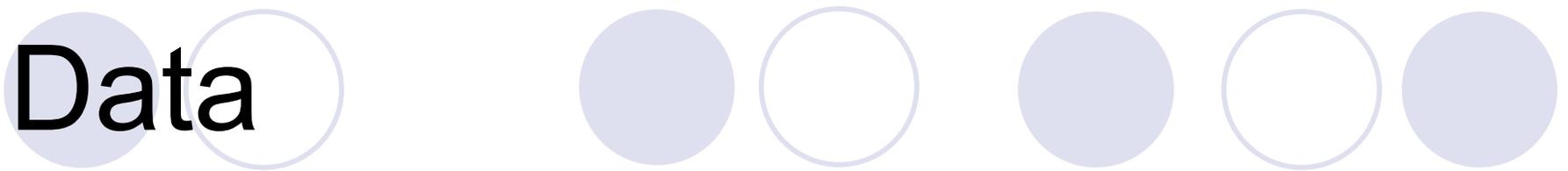
Page Views (red) and Downloads (blue) for the past 7 days



### Statistics for the past 7 days

Date	Rank	Page Views	D/I	Bugs	Support	Patches	All Trakr	Tasks	CVS
15 Jan 2005	12 ( 99.93 )	4,746	258	0 ( 0 )	1 ( 0 )	0 ( 0 )	1 ( 0 )	0 ( 0 )	0
14 Jan 2005	11 ( 99.94 )	8,469	414	1 ( 0 )	6 ( 9 )	0 ( 0 )	7 ( 9 )	0 ( 0 )	0
10 Jan 2005	6 ( 99.97 )	11,081	491	2 ( 1 )	6 ( 6 )	0 ( 0 )	8 ( 7 )	0 ( 0 )	0
9 Jan 2005	4 ( 99.98 )	5,893	340	0 ( 0 )	0 ( 2 )	0 ( 0 )	0 ( 2 )	0 ( 0 )	0
8 Jan 2005	3 ( 99.99 )	4,641	267	0 ( 0 )	1 ( 1 )	0 ( 0 )	1 ( 1 )	0 ( 0 )	0
7 Jan 2005	4 ( 99.98 )	8,563	402	1 ( 3 )	6 ( 7 )	0 ( 0 )	7 ( 10 )	0 ( 0 )	0

# Data



- Spidered SourceForge website in January 2001 and April 2003
  - Raw data available through OSSMole
- Limited analysis to projects that had had downloads
  - 4512 projects in total

# Summary of data

- Topic (11 categories)
- Rank percentile, Page Views, Downloads, CVS activity
  - in 2003, in 2001, change from 2001 to 2003
- Bugs, Support requests, Patches, Tasks
  - in 2003, percentage closed in 2003, in 2001, percentage closed in 2001, change 2001 to 2003
- Administrators, Developers
  - in 2003
- Age

# Analysis approaches



- Factor analysis
  - To understand the relation among variables
- Regression
  - To understand the key factors that explain “FLOSS popularity” components:
    - Downloads
    - Page Views
- Association rule data mining
  - To find key rules between our important variables identified in regression analysis

# Factor Analysis

	Component								
	1	2	3	4	5	6	7	8	9
Downloads_d	.888								
Downloads0302	.884								
Page_Views0302	.811								
Rank_p0302	.706								
Page_Views_d	.616								
Rank_d		-.871							
Rank_p0101		.846							
Age0101		.716						.432	
Downloads0101	.443	.697							
Page_Views0101	.433	.630							
Patches0302			.783						
Patches0101			.767						
Patches_clp0101			.742						
Patches_clp0302			.688						
CVS0302				.868					
CVS_d	.328			.804					
CVS0101		.478		.656					
Bugs_clp0101					.825				
Bugs_clp0302					.737				
Bugs0101					.641				
Bugs0302	.436		.305		.563				
Support_clp0101						.739			
Support0101						.714	.312		
Support0302	.333					.694	.321		
Support_clp0302						.656			
Admins0302							.774		
Developers0302							.699		
Tasks0101								.866	
Tasks_clp0101								.844	
Tasks0302									.859
Tasks_clp0302									.800

Popularity 2003

Popularity 2001  
(and age)

Patches

CVS

Bugs

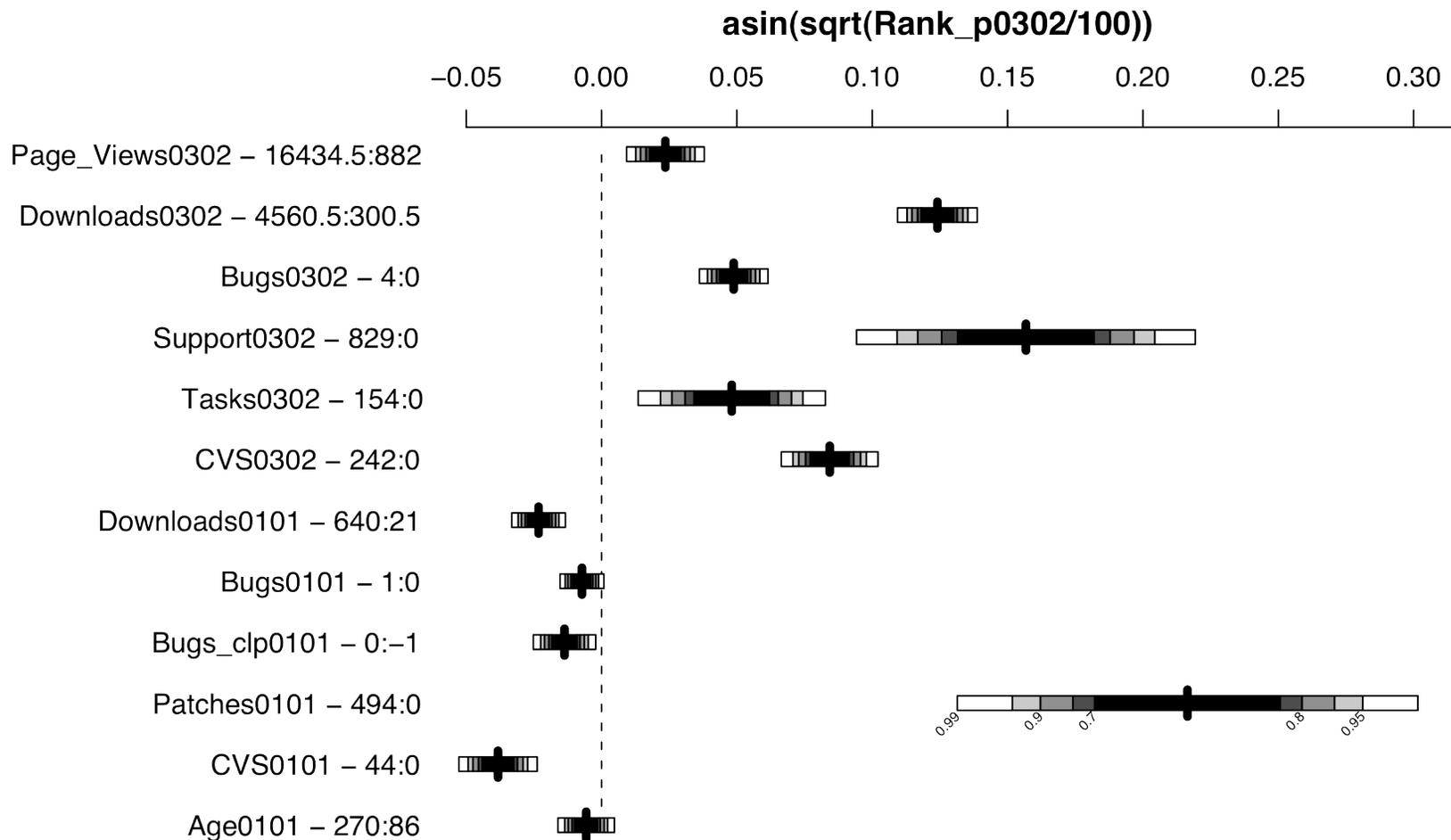
Support

Developers

Tasks 2001

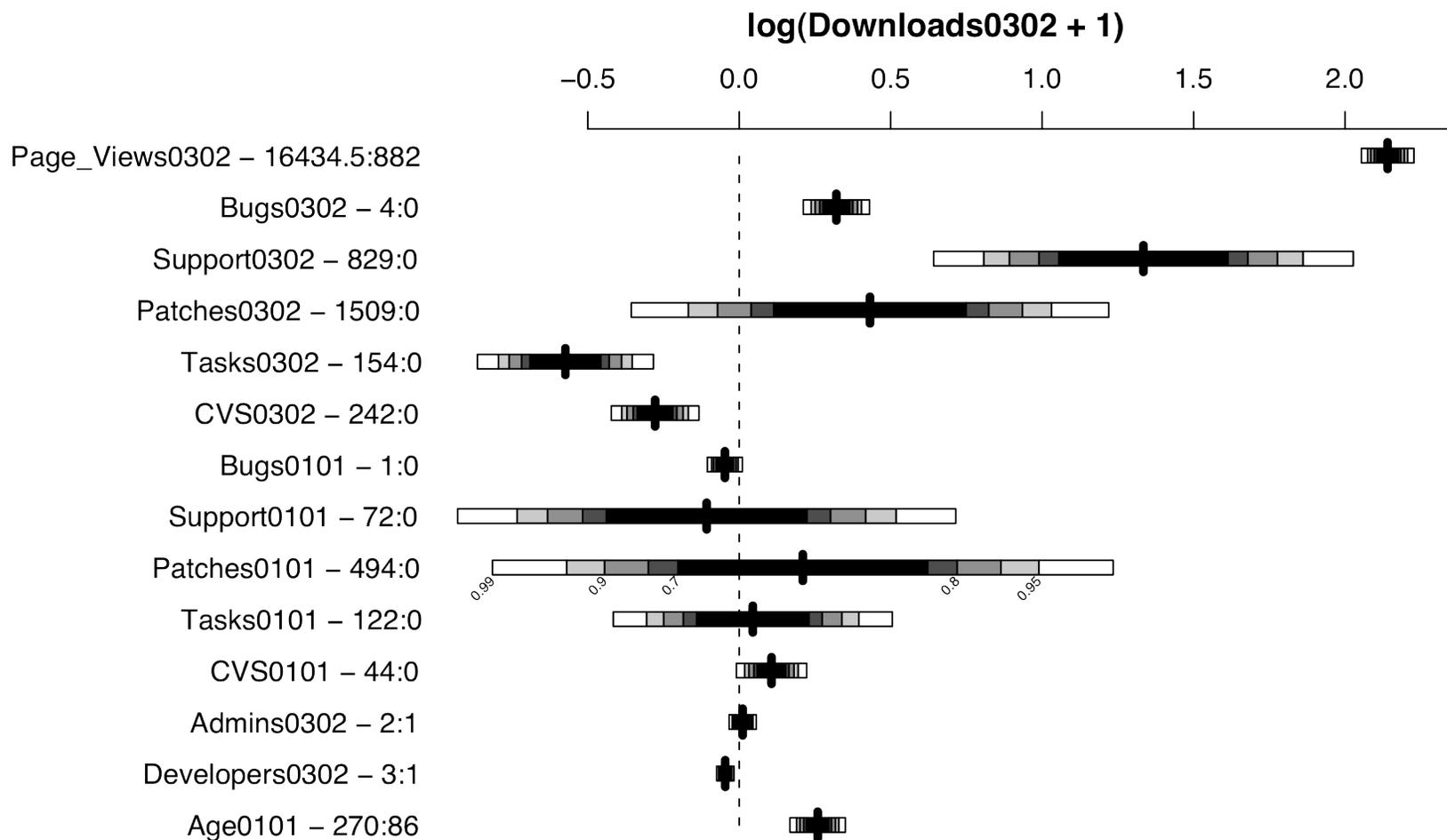
Tasks 2003

# Regression Analysis Results (1)



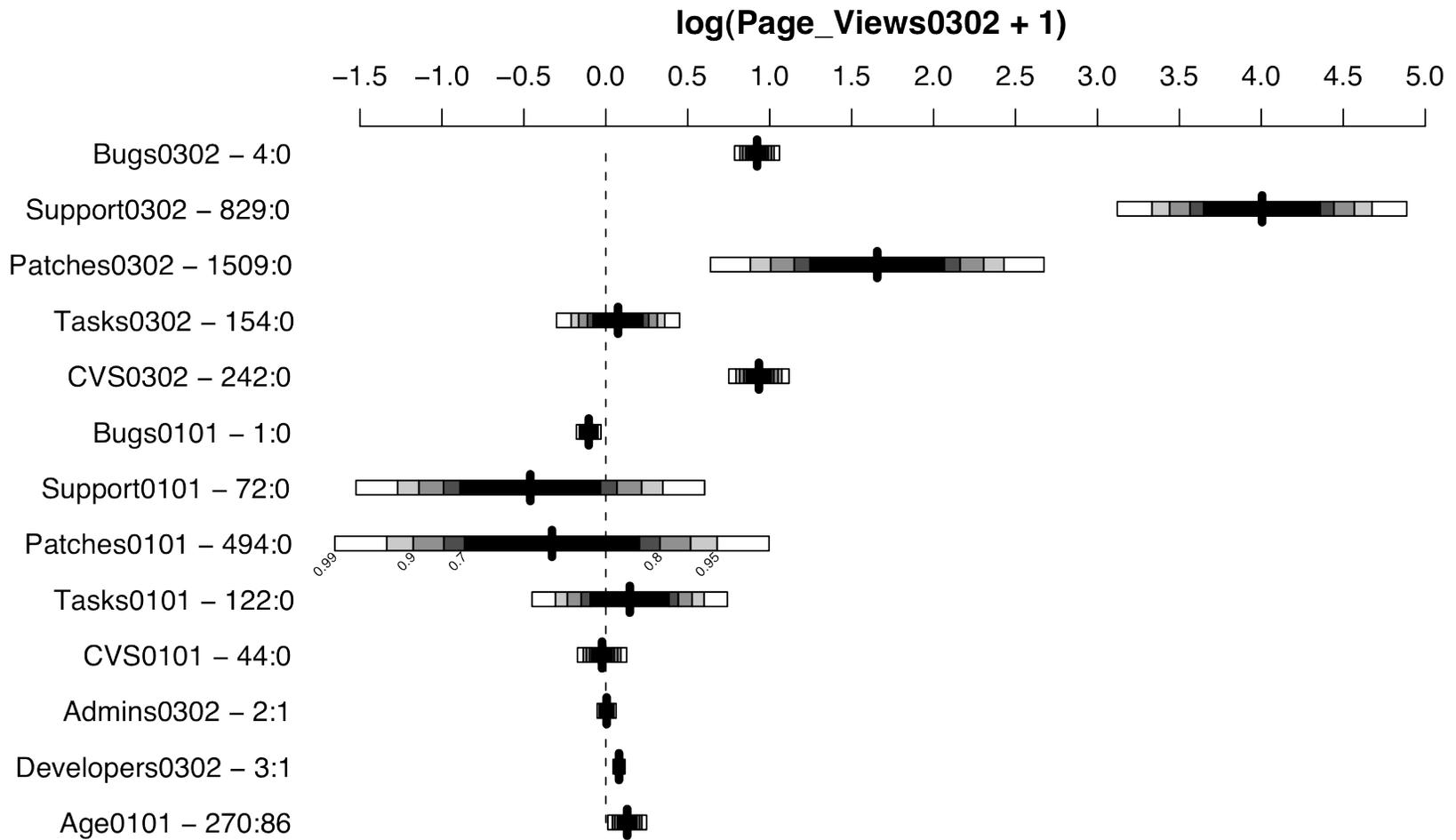
$R^2=0.55$

# Regression Analysis Results (2)



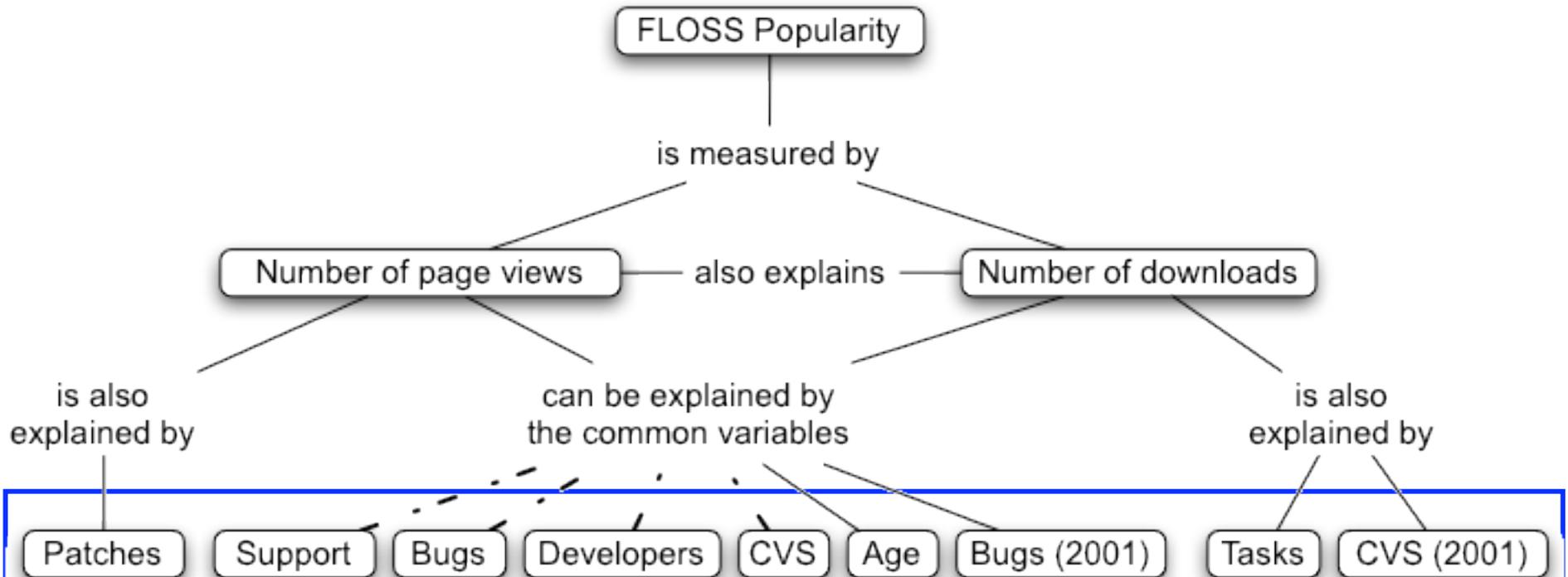
$R^2=0.69$

# Regression Analysis Results (3)



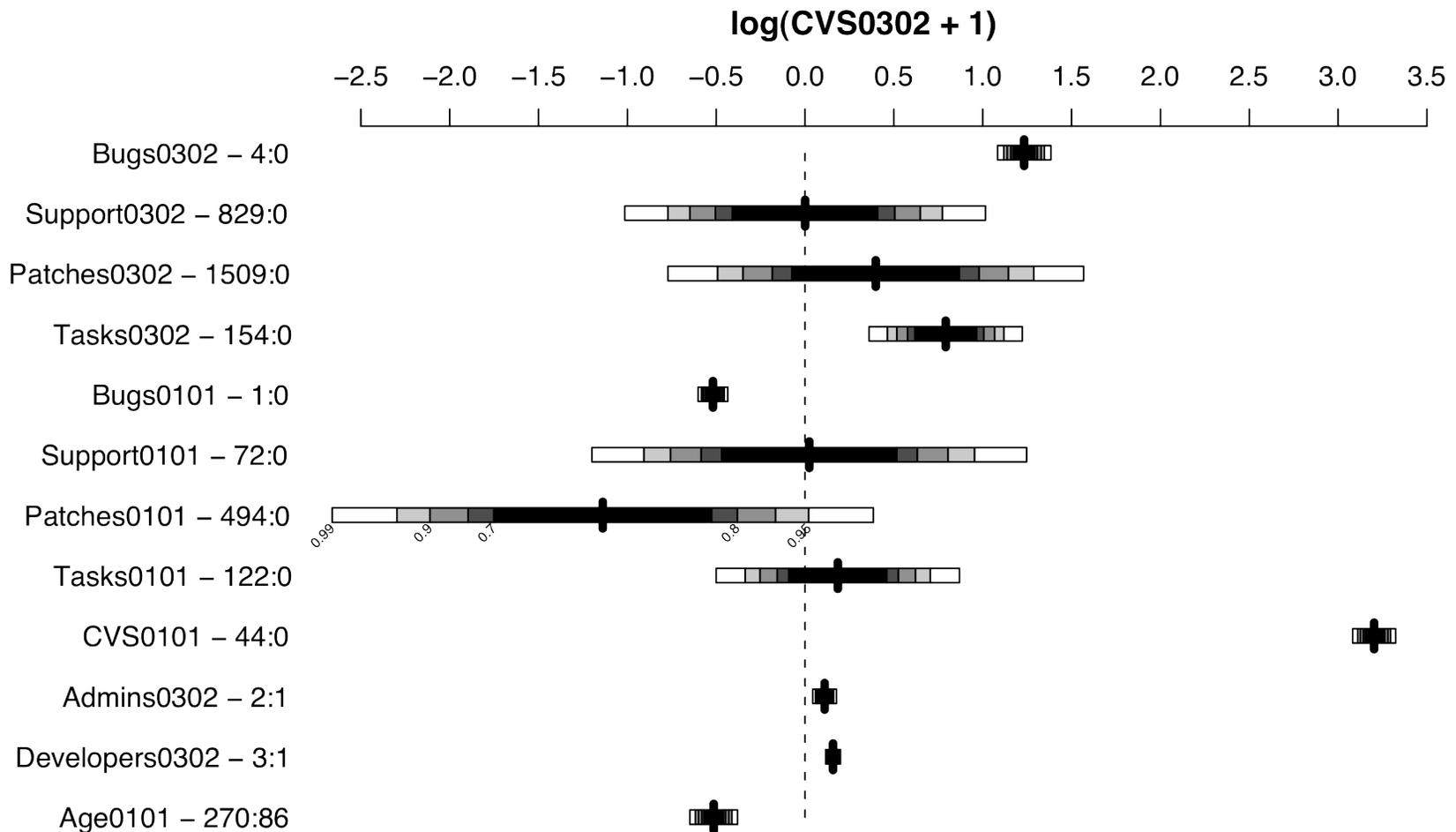
$R^2=0.51$

# To sum up...



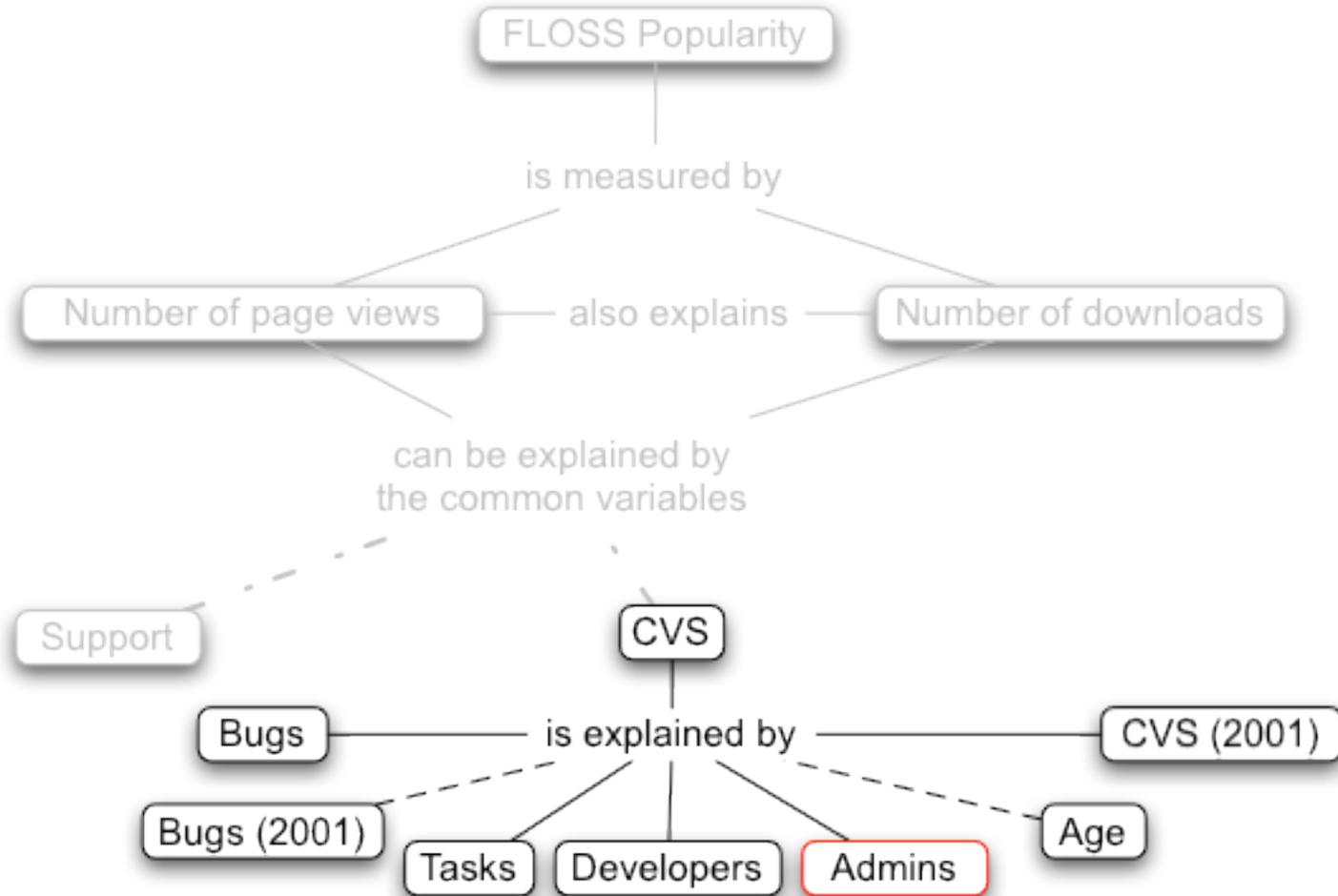
These variables are good candidates for use in data mining.

# Regression Analysis Results (4)

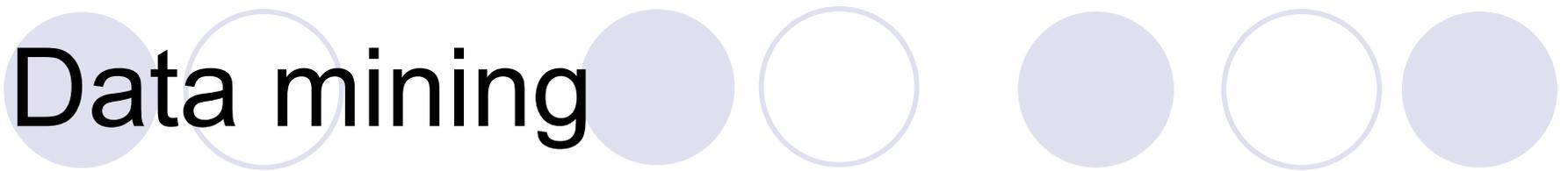


$R^2=0.67$

# To sum up...



# Data mining

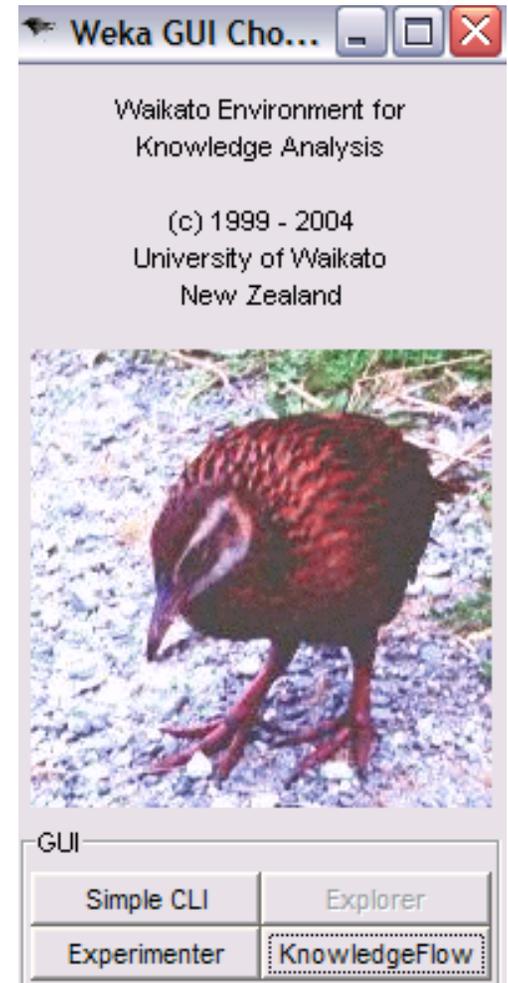


- Data mining algorithms can find useful and well-supported patterns in data that are otherwise hard to find\*

\*Source: Cooper, L. G., & Giuffrida, G. (2000). Turning datamining into a management science tool: New algorithms and empirical results. *Management Science*, 46(2), 249-264.

# Data analysis tool

- Waikato Environment for Knowledge Analysis (Weka)
- Supports:
  - Processing and filtering of data
  - Visualization of the data using histograms and scatter plots
  - Analysis using classification, clustering and association rules
- Used Tertius method



Preprocess   Classify   Cluster   Associate   Select attributes   Visualize

Open file...   Open URL...   Open DB...   Undo   Save...

Filter  
 Choose   **None**   Apply

Current relation  
 Relation: projectstats\_v3YE  
 Instances: 4512   Attributes: 65

Attributes  
 All   None   Invert

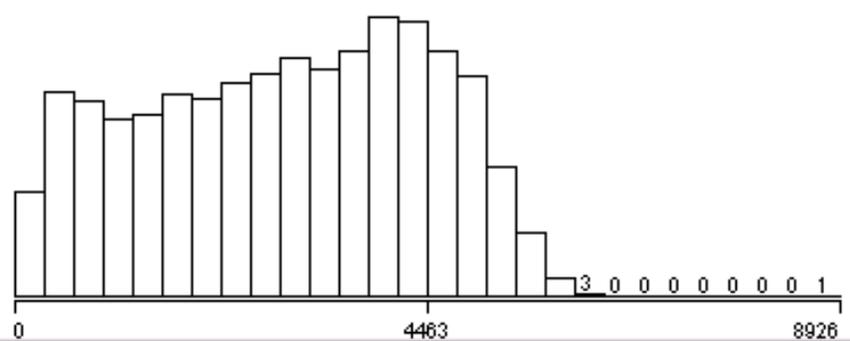
No.	Name
1	<input checked="" type="checkbox"/> Project
2	<input type="checkbox"/> Rank0302
3	<input checked="" type="checkbox"/> Rank_p0302
4	<input checked="" type="checkbox"/> Page_Views0302
5	<input checked="" type="checkbox"/> Page_Views_In_0302
6	<input checked="" type="checkbox"/> Downloads0302
7	<input checked="" type="checkbox"/> Downloads_In_0302
8	<input checked="" type="checkbox"/> Bugs0302
9	<input checked="" type="checkbox"/> Bugs_In0302
10	<input checked="" type="checkbox"/> Bugs_cl0302
11	<input checked="" type="checkbox"/> Bugs_In0302
12	<input checked="" type="checkbox"/> Bugs_clp0302
13	<input checked="" type="checkbox"/> Support0302

Remove

Selected attribute  
 Name: Rank0302   Type: Numeric  
 Missing: 0 (0%)   Distinct: 3041   Unique: 1933 (43%)

Statistic	Value
Minimum	0
Maximum	8926
Mean	2928.24
StdDev	1514.554

Class: CVS\_d   Visualize All

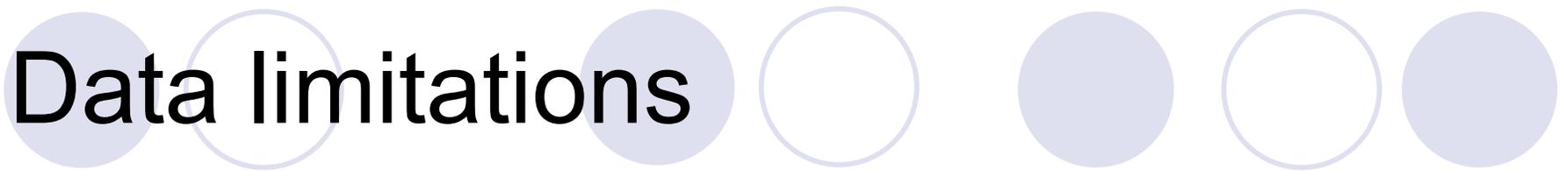


# Data mining using association rules

- Association rules are used ideally **in dealing with huge amounts of data**, rather than as sensitive ways of testing and evaluating algorithms on limited datasets\*
- Association method looks for rules that strongly associate different attribute values.
- Resulting rules are of the form:
  - **If A and B are true (premise); then C can be expected (consequence)**

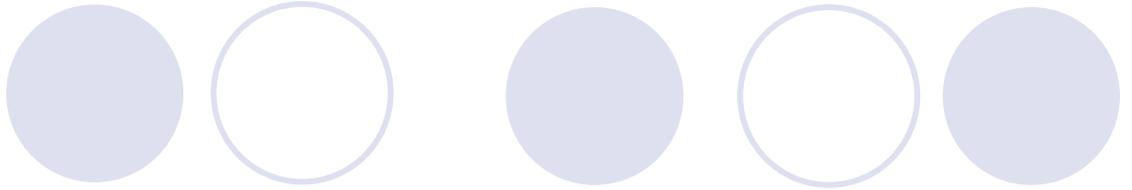
\*Source: Witten, I. H., & Frank, E. (1999). *Data mining: Practical machine learning tools and techniques with java implementations*. San Diego, CA: Academic Press.

# Data limitations



- For association rule mining, data must be categorical
  - Rules are of the form “if A”, where “A” is that an attribute is in a particular category
  - Data had to be recoded into categories, usually low, medium, high

# Statistics



- If A and B is true (support); then C can be expected with an n% accuracy (confidence)
- Support
  - # of cases for which the premise of rule holds
- Confidence
  - % of cases for which antecedent and consequent are both true
- True and false positive rates

# Data Mining Results (1/7)

- If a project is inactive, then it's low ranked

Sup TP FP

65% 92% 26% Rank\_p0302 = Lower\_third ← Patches\_clp0101 = None  
and DLd = 1-1K

65% 92% 26% Rank\_p0302 = Lower\_third ← DLd = 1-1K

57% 82% 25% Rank\_p0302 = Lower\_third ← DL0302 = 1-1K

57% 82% 25% Rank\_p0302 = Lower\_third ← DL0302 = 1-1K  
and DL0101 = 1-1K

# Data Mining Results (2/7)

- If a project's rank went up, typically it was young; if it was young, then generally its rank went up

Sup TP FP

57% 87% 25% Age0101 = 0-4\_months ← Rank\_d = Up

58% 65% 9% Rank\_d = Up ← Age0101 = 0-4\_months

# Data Mining Results (3/7)

- If a project isn't active, it has few downloads

Sup	TP	FP		
91%	99%	9%	DL0302 = 1-1K	← DL0101 = 1-1K and DLd = 1-1K
89%	99%	10%	DL0302 = 1-1K	← DLd = 1-1K
57%	72%	15%	DL0302 = 1-1K	← Rank_p0302 = Lower_third
51%	51%	4%	DL0302 = 1-1K	← PV0302 = 1-1K
50%	51%	4%	DL0302 = 1-1K	← PVd = 1-1K
52%	83%	32%	DL0302 = 1-1K	← Bugs_clp0302 = None and DL0101 = 1-1K
51%	76%	24%	DL0302 = 1-1K	← Bugs0302 = None and DL0101 = 1-1K
51%	95%	46%	DL0302 = 1-1K	← Support0302 = None and DL0101 = 1-1K
75%	85%	3%	DL0302 = 1K-10K	← DLd = 1K-10K

# Data Mining Results (4/7)

- If a project isn't active, it has few page views

Sup	TP	FP			
67%	86%	3%	PV0302 = 1-1K	←	PV0101 = 1-1K and PVd = 1-1K
51%	89%	26%	PV0302 = 1-1K	←	PV0101 = 1-1K and DLd = 1-1K
64%	85%	5%	PV0302 = 1-1K	←	PVd = 1-1K and DL0101 = 1-1K
64%	86%	6%	PV0302 = 1-1K	←	PVd = 1-1K
52%	88%	24%	PV0302 = 1-1K	←	DL0302 = 1-1K and PV0101 = 1-1K
50%	93%	32%	PV0302 = 1-1K	←	DL0302 = 1-1K and Patches_clp0302 = None
50%	93%	32%	PV0302 = 1-1K	←	DL0302 = 1-1K and Support_clp0302 = None
50%	90%	28%	PV0302 = 1-1K	←	DL0302 = 1-1K and Bugs_clp0101 = None
50%	93%	33%	PV0302 = 1-1K	←	DL0302 = 1-1K and Patches_clp0101 = None
50%	94%	33%	PV0302 = 1-1K	←	DL0302 = 1-1K and DL0101 = 1-1K
50%	93%	33%	PV0302 = 1-1K	←	DL0302 = 1-1K and Support_clp0101 = None
72%	80%	6%	PV0302 = 1K-10K	←	PVd = 1K-10K
72%	81%	0%	PV0302 = 10K+	←	PVd = 10K+
52%	90%	26%	PVd = 1-1K	←	PV0101 = 1-1K and DLd = 1-1K

# Data Mining Results (5/7)

- If a project had a lot of CVS activity, then it still does, and vice versa

Sup	TP	FP		
71%	77%	0%	CVS0302 = 100+	← CVSd = 100+
53%	53%	0%	CVS0302 = 100+	← CVS0101 = 100+
97%	100%	0%	CVS0302 = None	← CVS0101 = None and CVSd = None
77%	100%	21%	CVS0302 = None	← CVSd = None
71%	100%	29%	CVS0302 = None	← CVS0101 = None

# Data Mining Results (6/7)

- Projects with one developer always have one administrator; and often vice versa

Sup	TP	FP
-----	----	----

61%	69%	0%	Admins0302 = 1.0	← Developers0302 = 1.0
-----	-----	----	------------------	------------------------

59%	100%	43%	Developers0302 = 1.0	← Admins0302 = 1.0
-----	------	-----	----------------------	--------------------

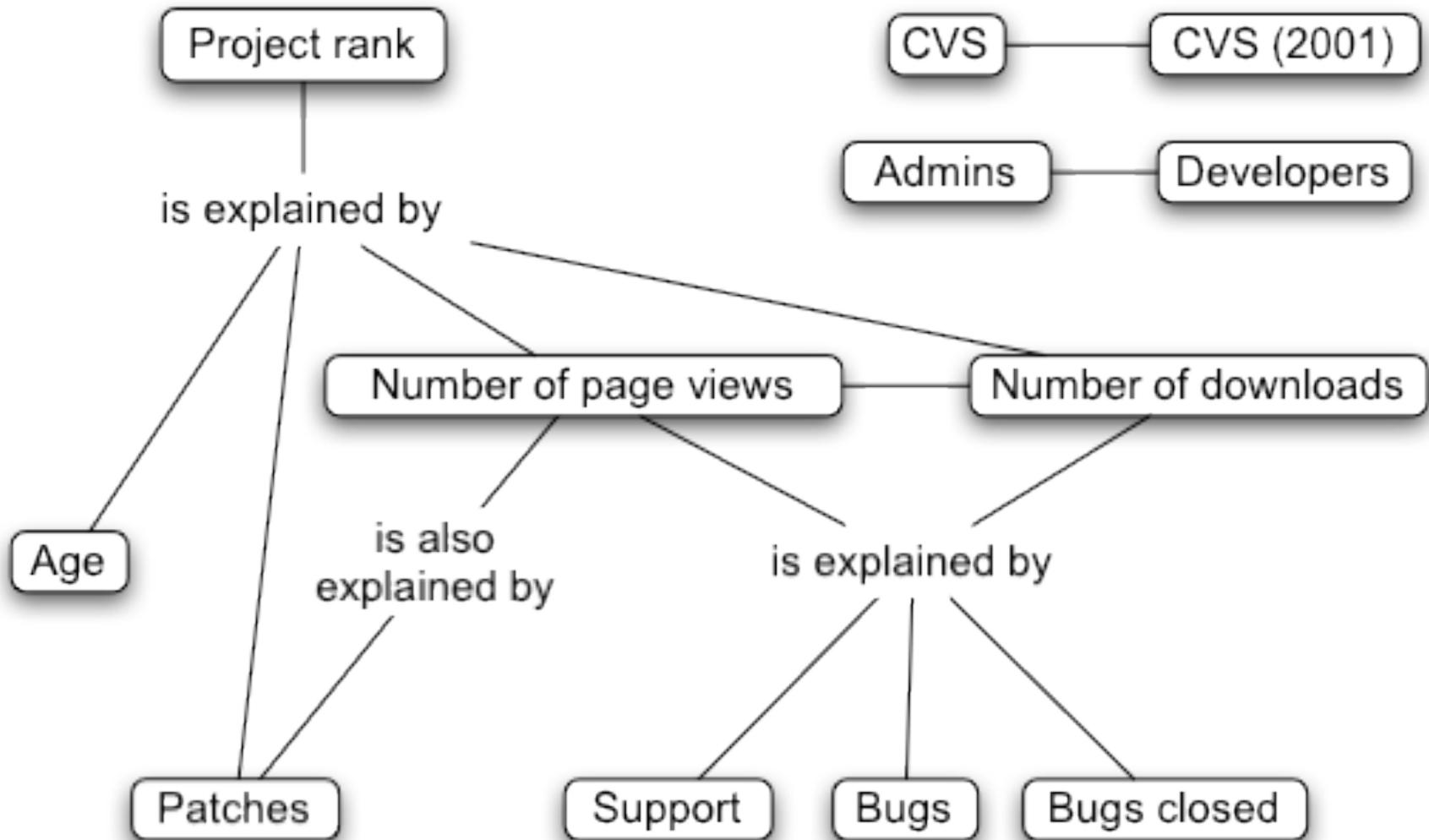
# Data Mining Results (7/7)

- If a project doesn't use the SourceForge trackers, it doesn't

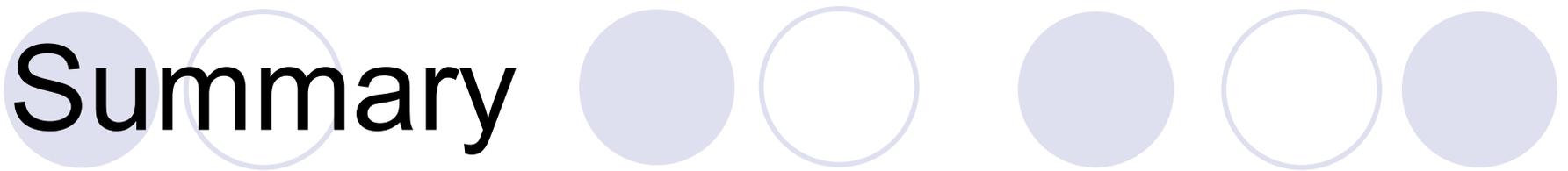
Sup	TP	FP			
79%	100%	20%	Bugs0302d = None	←	Bugs_clp0302d = None
68%	100%	33%	Bugs0302d = None	←	Bugs0101d = None
80%	85%	0%	Bugs_clp0302d = None	←	Bugs0302d = None
62%	100%	2%	Tasks0302d = None	←	Tasks_clp0302d = None
63%	100%	0%	Tasks_clp0302d = None	←	Tasks0302d = None

etc.

# To sum up...



# Summary

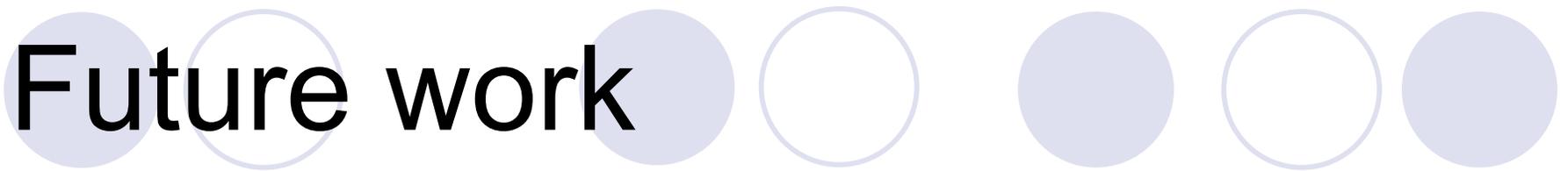


- Some clear relations among variables, but nothing too surprising
  - Most rules were obvious in retrospect
- “Missing mass”
  - Most rules were negative: they explained poor results
  - Topic does not help explain success
  - Number of developers does not help
    - did not appear in rules
    - low effect size in regression

# Interesting projects to study

- Projects that showed a dramatic **increase** (Between 5 million and 8 million) in **page views**
  - Freenet, Phpbb, Alexandria, Blacknova
- Projects that showed a dramatic **increase** (Between 4 million and 8 million) in **downloads**
  - Cdexos, Virtualdub
- Projects that showed a dramatic **increase** (Between 8,200 and 9000) in **rank**
  - Tkvnc, Linux-ntfs, Thecob, Undb
- Projects that showed a dramatic **decrease** (Between 4,400 and 5,200) in **rank**
  - Lehtori, Gnap, Kpasmaan, Auit, Gnooutlook, Gwl

# Future work



- Should employ better definitions of project effectiveness (not just downloads)
- Should use more data than just SourceForge demographics
- Should be based on theory

## [ 686314 ] New incoming convo takes focus

You may monitor this Tracker item after you login (register an account, if you do not already have one).

**Submitted By:**  
Joseph Trapasso (poppins24m)  
**Last Updated By:**  
Ischiera - Comment added  
**Category:**  
None  
**Assigned To:**  
Nobody/Anonymous (nobody)  
**Status:**  
Open  
**Summary:**  
New incoming convo takes focus  
Alpha 5, Win2000  
When I'm typing to a buddy (aim) and another buddy sends me the first message of a conversation, the focus is stolen from my text box and placed on the newly created tab. So, my continuing to type is futile.  
**Resolution:**  
Accepted

I think this is new to Alpha 5.

### Followups:

Message

Date: 2003-05-05 17:23  
Sender: ischiera  
Logged In: YES  
user\_id=28833  
i think this might be fixed in 0.63

Date: 2003-04-05 16:18  
Sender: hermanator  
Logged In: YES  
user\_id=613964  
Still is the case... re-opening

Date: 2003-04-05 11:35  
Sender: ischiera  
Logged In: YES  
user\_id=28833  
Gais 0.60 has been released. This makes your bug report out of date.

Date: 2003-02-24 11:28  
Sender: hermanator



# Linux-Kernel Archive By Thread

## Most Recent messages

1890 messages sorted by: [ author ] [ date ] [ Subject ]

[About this archive](#)  
[Other mail archives](#)

- [Re: \[PATCH\] API for true Random Number Generators to add entropy\(2.6.11\)](#) Jeff Garzik (Thu Mar 24 2005 - 00:16:16 EST)
  - [Re: \[PATCH\] API for true Random Number Generators to add entropy \(2.6.11\)](#) Folkert van Heusden (Thu Mar 24 2005 - 07:38:55 EST)
  - [Re: \[PATCH\] API for true Random Number Generators to add entropy \(2.6.11\)](#) David McCullough (Thu Mar 24 2005 - 07:57:39 EST)
    - [Re: \[PATCH\] API for true Random Number Generators to add entropy\(2.6.11\)](#) Jeff Garzik (Thu Mar 24 2005 - 15:56:31 EST)
  - [Re: \[PATCH\] API for true Random Number Generators to add entropy\(2.6.11\)](#) Jeff Garzik (Thu Mar 24 2005 - 00:18:22 EST)
    - [Re: \[PATCH\] API for true Random Number Generators to add entropy\(2.6.11\)](#) Andrew Morton (Thu Mar 24 2005 - 00:36:27 EST)
      - [Re: \[PATCH\] API for true Random Number Generators to add entropy \(2.6.11\)](#) Matt Mackall (Mon Mar 28 2005 - 20:36:49 EST)
      - [Re: \[PATCH\] API for true Random Number Generators to add entropy\(2.6.11\)](#) Randy Dunlap (Thu Mar 24 2005 - 00:45:39 EST)
  - [Re: \[PATCH\] API for true Random Number Generators to add entropy\(2.6.11\)](#) Evgeniy Polyakov (Thu Mar 24 2005 - 06:57:39 EST)

```
<?php
```

```
/*
```

```
 * abook_local_file.php
```

```
 *
```

```
 * Copyright (c) 1999-2005 The SquirrelMail Project Team
```

```
 * Licensed under the GNU GPL. For full terms see the file COPYING.
```

```
 *
```

```
 * @version $Id: abook_local_file.php,v 1.35 2005/03/20 10:06:45 tokul
```

```
 $
```

```
 * @package squirrelmail
```

```
 * @subpackage addressbook
```

```
 */
```

```
/**
```

```
 * Backend for address book as a pipe separated file
```

```
 * Stores the address book in a local file
```

```
 *
```

```
 * An array with the following elements must be passed to  
 * the class constructor (elements marked ? are optional):
```

```
 * <pre>
```

```
 * filename => path to addressbook file
```

```
 * ? create => if true: file is created if it does not exist.
```

```
 * ? umask => umask set before opening file.
```

```
 * ? name => name of address book.
```

```
 * </pre>
```

```
 * @package squirrelmail
```

```
 */
```

```
class abook_local_file extends addressbook_backend {
```

```
...
```

# Hackman's Group Effectiveness Model

